



## How to Register for the Aetna Member Website and Print a Temporary ID Card

1. Go to [www.Aetna.com](http://www.Aetna.com)

**Member login**

2. Click

3. If you have an Aetna account click the Login button. If you need to register with Aetna click the "Register" button:

### MEMBER LOGIN

Find care, manage costs, try a health program and more. It's all about you.

If you're a Medicare member [login here](#).

**Login**

Forgot your [username](#) or [password](#)?

### DON'T HAVE AN ACCOUNT?

It's easy to register. And when you do, you'll get access to tools, tips and programs to help you reach your healthiest you.

**Register**

4. Enter your Member ID Number. The ID number is on the Primary Member's ID card. Do not enter the group number, spaces or hyphens (EX: W123456789). If you do not have your ID Number, you

**Social Security number**

may click

button and enter your Social Security number.

5. Enter your demographic info including:

- a. Full First Name, not a nickname, (EX: Robert, not Bob)
- b. Last Name as it appears on the Primary Member's ID card, (including Jr., III, etc.)
- c. Enter your Date of Birth
- d. Enter your home zip code. Leave blank if your home address is outside the United States

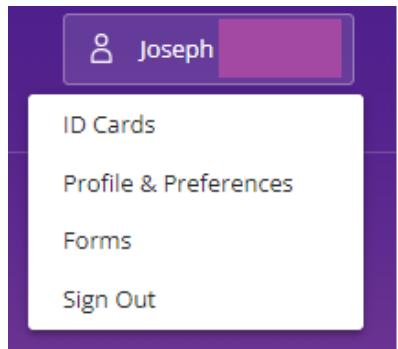
**Continue**

6. Once this information is populated click



Continue

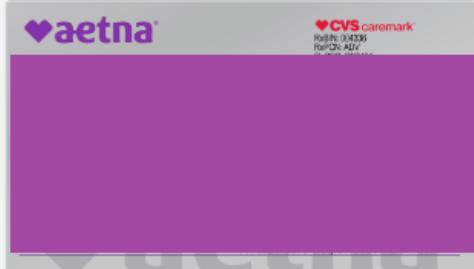
7. Create a User Name, Password and Security Question. Then Click **Continue**
8. Now that you are registered for Navigator, Log In using your new User Name and Password.
9. Once logged in you'll see your name in the top right corner of the screen. Hover your cursor over your name and a menu should appear. Click ID Cards



10. After clicking ID Cards, you will be brought to your ID Card page. Here you can Print/Email/Or request physical copies of your ID Cards

## ID Cards

Available cards: [Medical](#) ▾



The template shows the Aetna logo at the top left and the CVS caremark logo at the top right. The card is mostly blank, with a large purple area in the center. At the bottom, it includes the website [www.aetna.com](http://www.aetna.com), a Payer ID of 60054 0789, and a note: "USE WWW.AETNA.COM TO CHOOSE PROVIDERS IN YOUR PLAN. See your plan documents for all plan requirements, including precertification. In an emergency, seek care immediately or call 911. This card does not guarantee coverage." It also lists "Aetna Life Insurance Company (MED)", "Aetna Life Insurance Company (DEN)", "Submit Claims To: PO BOX 981106", "EL PASO TX 79996 1106", and the "Surgery Plus" logo.

[Request ID Card](#)

[Share via email](#)

[Print ID card](#) ▾