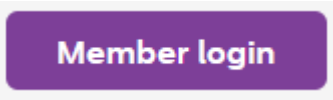
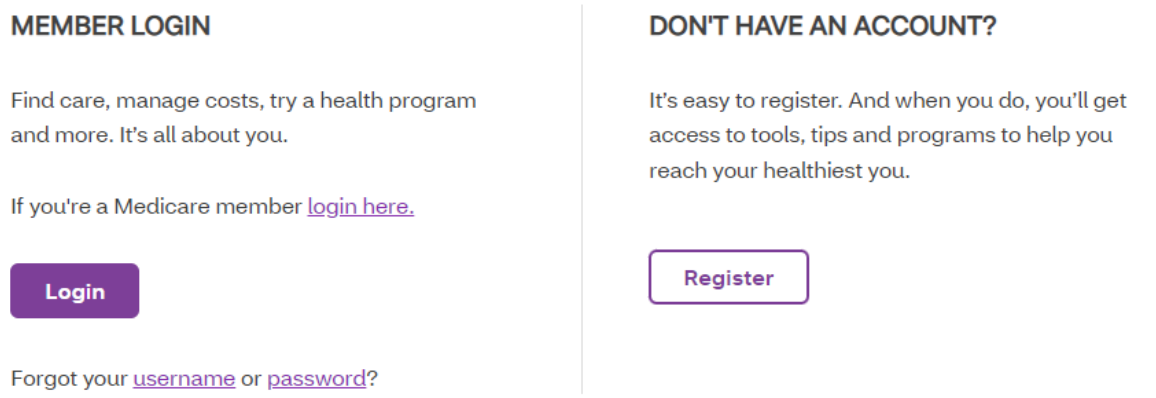
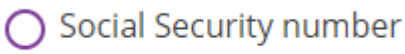
How to Register for the Aetna Member Website and Print a Temporary ID Card

1. Go to www.Aetna.com
2. Click 

3. If you have an Aetna account click the Login button. If you need to register with Aetna click the "Register" button:



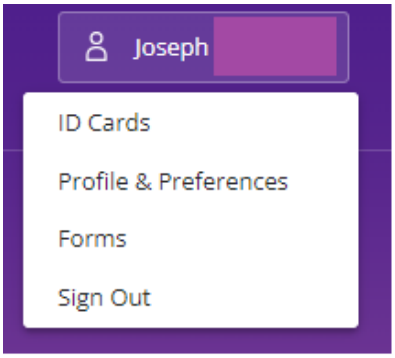
4. Enter your Member ID Number. The ID number is on the Primary Member's ID card. Do not enter the group number, spaces or hyphens (EX: W123456789). If you do not have your ID Number, you may click 

button and enter your Social Security number.
5. Enter your demographic info including:
    a. Full First Name, not a nickname, (EX: Robert, not Bob)
    b. Last Name as it appears on the Primary Member's ID card, (including Jr., III, etc._
    c. Enter your Date of Birth
    d. Enter your home zip code. Leave blank if your home address is outside the United States
6. Once this information is populated click

7. Create a User Name, Password and Security Question. Then Click Continue

8. Now that you are registered for Navigator, Log In using your new User Name and Password.

9. Once logged in you'll see your name in the top right corner of the screen. Hover your cursor over your name and a menu should appear. Click ID Cards



10. After clicking ID Cards, you will be brought to your ID Card page. Here you can Print/Email/Or request physical copies of your ID Cards