Access Your Account Anytime

When you register and sign in at HorizonBlue.com, you'll have easy and secure anytime access to personalized information about your health plan. Once signed in, you can choose from:



Claims

Check your claim status, see what has been paid and if you owe anything out of pocket for care you or a covered dependent has received.



Benefits & Coverage

See plan details, view authorizations and referrals, and let us know if you have additional insurance. Use our Treatment Cost Estimator to find out how much a procedure is likely to cost you out of pocket.



My Accounts

Track your out-of-pocket costs for health care services. If you have a Horizon *MyWay*® Flexible Spending Account, Health Spending Account or Health Reimbursement Account, you can access it here.



Wellness

We can help you feel your best every day with our wellness programs. You can also access *My Health Manager*, powered by WebMD[®], for your personal health record.



ID Cards

View, print and request additional member ID cards online. You can even show your doctor the online version of your member ID card if you don't have a printed member ID card with you when you get care.



Doctors & Care

Get the care you need when you need it. Here you can find an in-network doctor, hospital or other health care professional. You'll save on out-of-pocket costs when you receive in-network care.

We're here to help!

When you're signed in, you can email or chat with a Horizon Blue Cross Blue Shield of New Jersey Member Services representative. Chat is available Monday through Wednesday and Friday, 8 a.m. to 6 p.m., Eastern Time (ET), and Thursday 9 a.m. to 6 p.m., ET.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

Spanish (Español): Para ayuda en español, llame al 1-855-477-AZUL (2985).

Chinese (中文): 如需中文協助, 請致電 1-800-355-BLUE (2583)。

